



PORTFOLIO PERFORMANCE SATISFACTION SURVEY

1. Mike was a good guest, polite, punctual, professional and respectful of the time of the staff.

POOR (1)	(2)	(3)	(4)	AVERAGE (5)	(6)	(7)	(8)	(9)	EXCELLENT (10)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Comment: Mike provided third party underwriting for credit union loan participations and was very polite and timely in his work.

2. He was a good listener and asked the "right" questions.

POOR (1)	(2)	(3)	(4)	AVERAGE (5)	(6)	(7)	(8)	(9)	EXCELLENT (10)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Comment: Mike was knowledgeable about commercial underwriting requirements.

3. He understood the business needs.

POOR (1)	(2)	(3)	(4)	AVERAGE (5)	(6)	(7)	(8)	(9)	EXCELLENT (10)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Comment:

4. He demonstrated expertise and a genuine commitment in the area(s) of focus.

POOR (1)	(2)	(3)	(4)	AVERAGE (5)	(6)	(7)	(8)	(9)	EXCELLENT (10)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Comment: Mike was very service oriented.

5. He established actionable, well-thought-out solutions and plans.

POOR (1)	(2)	(3)	(4)	AVERAGE (5)	(6)	(7)	(8)	(9)	EXCELLENT (10)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Comment: Mike did a good job of communicating status.

6. He provided timely support "after" the consultancy.

POOR (1)	(2)	(3)	(4)	AVERAGE (5)	(6)	(7)	(8)	(9)	EXCELLENT (10)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Comment:

7. The consultancy was a good value for my investment.

POOR (1)	(2)	(3)	(4)	AVERAGE (5)	(6)	(7)	(8)	(9)	EXCELLENT (10)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment: N/a

8. Likelihood of recommending Mike to colleagues.

POOR (1)	(2)	(3)	(4)	AVERAGE (5)	(6)	(7)	(8)	(9)	EXCELLENT (10)
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Comment:

9. Additional Comments:

10. Information

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