



## PORTFOLIO PERFORMANCE SATISFACTION SURVEY

1. Mike was a good guest, polite, punctual, professional and respectful of the time of the staff.

Poor (1)	(2)	(3)	(4)	Average (5)	(6)	(7)	(8)	(9)	Excellent (10)
									X

Comment::

2. He was a good listener and asked the "right" questions.

Poor (1)	(2)	(3)	(4)	Average (5)	(6)	(7)	(8)	(9)	Excellent (10)
									X

Comment::

3. He understood the business needs.

Poor (1)	(2)	(3)	(4)	Average (5)	(6)	(7)	(8)	(9)	Excellent (10)
									X

Comment::

4. He demonstrated expertise and a genuine commitment in the area(s) of focus.

Poor (1)	(2)	(3)	(4)	Average (5)	(6)	(7)	(8)	(9)	Excellent (10)
									X

Comment::

5. He established actionable, well-thought-out solutions and plans.

Poor (1)	(2)	(3)	(4)	Average (5)	(6)	(7)	(8)	(9)	Excellent (10)
									X

Comment::

6. He provided timely support "after" the consultancy.

Poor (1)	(2)	(3)	(4)	Average (5)	(6)	(7)	(8)	(9)	Excellent (10)
									X

Comment::

7. The consultancy was a good value for my investment.

Poor (1)	(2)	(3)	(4)	Average (5)	(6)	(7)	(8)	(9)	Excellent (10)
									X

Comment::

8. Likelihood of recommending Mike to colleagues.

Poor (1)	(2)	(3)	(4)	Average (5)	(6)	(7)	(8)	(9)	Excellent (10)
									X

Comment::

9. Additional Comments:

**No Response**

10. Information:

Name: - Tim Ballinger - President

Asset Size - \$2 Billion

Company: Gen Electric Credit Union